

Communication, Collaboration, and Coordination

3 Phase **Drafted** Process

Housing Crisis Resolution Strategy for Displaced Nashville Neighbors – **DRAFT**

Activity	Outcome
Encampment Observations (<i>suggested time frame -</i>)	
<ul style="list-style-type: none"> ___ Complete visual inventory of site ___ Identify encampment sites and other unsheltered hot spots ___ Identify any neighborhood associations, development district, community groups ___ Identify elected officials in the affected area, community leaders, community stakeholders, and people with lived experience. 	<ul style="list-style-type: none"> • Identify the number of people at encampments • Identify major complexities or challenges associated with the site <ul style="list-style-type: none"> ○ Safety issues ○ Geographic location ○ Site visibility
Encampment Assessment (<i>suggested time frame -</i>)	
<ul style="list-style-type: none"> ___ Complete site assessment/characteristics ___ Brief staff for elected officials in the affected area, community leaders, community stakeholders, and people with lived experience on ongoing planning. ___ Brief outreach teams engage in area Encampment-specific BNL? 	<ul style="list-style-type: none"> • Document site characteristics <ul style="list-style-type: none"> ○ Location characteristics ○ Address Equity Concerns ○ Vulnerability of population ○ Environmental health issues ○ Community safety issues ○ Solid waste needs (number and size of large objects and structures to be removed)
Comprehensive Engagement (<i>suggested time frame -</i>)	
<ul style="list-style-type: none"> ___ Outreach teams initiate engagement work with clients ___ Briefing with Housing Service Partners <ul style="list-style-type: none"> ○ MNPD Community Engagement ○ Waste Management ○ Material storage (?) ○ Mobile Housing Navigation ○ Rapid Rehousing Providers ○ Other Housing Providers 	<ul style="list-style-type: none"> • Identify preliminary number of clients to be housed and number of program component types necessary to clear the encampment – RITI, MHNC, ES, RRH, PSH, MDHA Section 8 and Shelter Plus Care • Document individual housing and supportive service needs of clients • Estimate of housing needs communicated to landlord engagement team. • Review partner roles and commitments during Housing Placement briefing • Build solid teams of service providers including Mental Health, recovery programs, medical services providers, etc. • Connect with volunteers through Hands on Nashville, etc.

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<p>__ Brief staff for elected officials in the affected area, community leaders, community stakeholders, and people with lived experience.</p>	
<p>Encampment Response Intensive Planning (<i>suggested time frame –</i>)</p>	
<p>__ Outreach teams continue intensive engagement work. Initiate client housing planning.</p> <p>__ Ongoing planning with targeted housing Service partners</p> <ul style="list-style-type: none"> ○ MNPD Community Engagement ○ Waste Management ○ Mobile Housing Navigation ○ Rapid Rehousing Providers ○ Gather Current Committee Input ○ Other housing providers <p>__ Brief staff for elected officials in the affected area, community leaders, community stakeholders, and people with lived experience.</p>	<ul style="list-style-type: none"> ● Initial client assessment and service planning results in confirming or refining the number and type of housing and service types needed to decompress the encampment ● Landlord engagement team presents information on availability and location of housing resources ● Coordinated Entry Lead identifies availability of COC/ESG resources – RRH and PSH ● Verification of disability providers informed or expected number of clients who might need verification so that appointments and staffing can be set up for the week before the housing placement. ● Host public meetings ● Post Public Notices for upcoming meetings, steps, deadlines, and housing options.
<p>Intensive Planning (<i>suggested time frame –</i>)</p>	
<p>__ Outreach teams continue intensive engagement work</p> <p>__ Briefing #2 with Housing Service partners</p> <p>__ Brief staff for elected officials in the affected area, community leaders, community stakeholders, and people with lived experience.</p> <p>__ MNPD Community Engagement staff communicate encampment clearance and closure schedule with encampment inhabitants</p>	<ul style="list-style-type: none"> ● Identify and plan for major challenges and issues ● Confirm number of clients to be rehoused and structures to be cleared during the Housing Placement ● Confirm partner roles and commitments during Housing Placement ● Landlord Engagement Team Lead reports on availability, location, and accessibility of private market housing ● Process Landlord incentive Fees ● Coordinated Entry Lead reports on availability of RRH and PSH slots ● Indicate the proposed housing strategy for each person on the encampment By Name List ● Confirm with inhabitants that encampment will be decompressed, and all persons must

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	<ul style="list-style-type: none"> • find alternative housing • Confirm number of staff involved from each partner and their role during Housing Placement <ul style="list-style-type: none"> ○ Outreach specialist ○ Landlord Engagement Team ○ Transportation Team ○ Housing Navigators ○ Housing Case Managers ○ MNPD Community Engagement ○ Waste Management • Secure commitment for transportation for all clients during the Housing Placement
Housing Placement Week	
<p>__ Outreach teams continue intensive engagement work</p> <p>__ Encampment decompression with housing placement</p> <p>__ Brief staff for elected officials in the affected area, community leaders, community stakeholders, and people with lived experience on status</p>	<p>Encampment Response Project Managers</p> <ul style="list-style-type: none"> • Coordinate all response work and rehousing teams • Primary communication contact with response teams <p>Outreach Teams</p> <ul style="list-style-type: none"> • Provide outreach, engagement, and housing navigation support • Prepare homeless verification, support document collection, tag personal items • Support housing move-ins • Identify encampment items as either trash, storage, or accompanying client with move-in • Coordinate with Waste Management/Public Works to clean site <p>Landlord Engagement Team</p> <ul style="list-style-type: none"> • Point of contact with landlords • Secure additional units as necessary • Manage unit switches and trades • Process landlord incentive fees

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	<ul style="list-style-type: none"> • Resolving up to 6 months of rental arrears • Manage unit application issues, approvals, and denials in real time during housing placement <p>Transportation Team</p> <ul style="list-style-type: none"> • Provide transportation for clients at encampment for move-ins and any disability appointments • Traffic calming support, if necessary <p>Housing Case Managers</p> <ul style="list-style-type: none"> • Complete HMIS enrollments, upload all documents and unit applications into HMIS • On site at move-in (i.e., client’s new housing), if available <p>MNPD Community Engagement</p> <ul style="list-style-type: none"> • Support engagement <p>Garbage Removal</p> <ul style="list-style-type: none"> • Remove all belongings and items marked as trash • Deliver all storage items to storage facility <p>Health Needs</p> <ul style="list-style-type: none"> • Provide onsite health services and connections as necessary • Provide agency-based appointments to assist with disability verification, health needs
<p>Post Follow-up 2weeks, 30 Days, 45 Days, 60 Days, 90 Days</p>	
<p>__ Outreach teams continue intensive engagement work</p> <p>__ Brief staff for elected officials in the affected area, community leaders, community stakeholders, and people with lived experience on status</p>	<ul style="list-style-type: none"> • On the last day of the surge, an official notice of closure is posted at the location to ensure new people do not take up residence. This also helps with enforcement. • All housed clients met by case managers upon move-in and offered daily site visits throughout first week of PH placement • Site monitored daily by MNPD Community Engagement • and outreach to maintain clearance.

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Follow Up	Suggested Outcomes, recommended partners, and detailed scope of work
2 Weeks	
30 Days	
45Days	
60 Days	
90 Days	

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Shared Narrative:	Update Coc Strategic Plan House America Housing Goals Outdoor Housing Focus
Desired Outcome:	Community Support for a desired Housing Goal
Funding Sources:	ESGCV, THDA, ARP, Home-APR, Affordable Housing funds
Follow Up Meetings:	Action Dates:
Public Meetings:	Charrettes Nov. 30th, Dec. 1st, Dec. 20th
MHID Concerns:	Draft review Dec. 31
HUD TA and MHID	Jan. 7th
HPC Intro:	Jan. 12th
CAB/YAB/ Lived Experience:	_____
Social Service Providers:	_____

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Notes